

Broadband Talk

WHAT IS IT?

Cut the cost of your phone bill without cutting down on your calling. MWEB ADSL Broadband Talk is a phone service, which can be used as an alternative to your standard landline phone company for most calls. It's just like using a normal phone only Broadband Talk uses your Internet connection to make and receive calls. Get saving now!

With Broadband Talk you get:

- Free calls to your friends who also use Broadband Talk.
- Cheap cellular calls.
- Cheap international calls.
- A free second phone line.
- You can take it with you and make calls on your computer.

WHAT DO I NEED?

To chat for less you can use the Broadband Talk service in 1 of 3 ways:

1. If you don't have an ADSL Internet connection

If you sign up to MWEB ADSL we'll give you a special kind of modem (called a router) absolutely free. This 'router' lets you plug a normal telephone into it to use the Broadband Talk service. No computer, just a really affordable phone service that's easy to use.

2. If you already have ADSL

You first need to check whether your ADSL router is 'VoIP enabled' (i.e. if it can be used with Broadband Talk). If not, then you'll need to buy one that is (such as the [Billion 7401](#) - available from the MWEB member shop with a R100 saving of the normal price). This 'router' lets you plug a normal telephone into it to use the Broadband Talk service. No computer, just a phone service that's easy to use.

3. Only use your computer to make calls.

While this is not the most convenient way of using the service, you don't need to have a special kind of router, and you can use it wherever you are - just as long as you have an internet connection. If you're an ADSL customer, just download the software from [CounterPath](#), set it up with the telephone number and PIN and start making calls. You will need to buy a microphone (if there isn't one built into your computer), speakers or a headset - available from most electronics stores countrywide.

GETTING STARTED

Getting talking is really easy. Below is a step-by-step guide on how to activate your Broadband Talk account, but visit the MWEB help centre for information on how to set your router up, how to configure your router and how to make calls using MWEB Broadband Talk.

Step one: Visit your [MWEB My Account](#) page

Step two: Sign In with your primary e-mail address and password.

Step three: Click on the Broadband Talk link in the menu of the left of the page.

Step four: Read the Terms and Conditions and, if you agree to them, click "Accept".

Step five: You receive a registration e-mail containing your Broadband Talk telephone number, your PIN, and a link to online help. You'll need these details to configure your router.

HOW MUCH DOES IT COST?

You may need to buy some equipment to start with, but once you've done that - you can start saving on your calls instantly!

Call Type	Cost (inc. VAT)
Calls to landlines in many countries	60c per minute
Peak-time calls to South African cell numbers	R1.45 per minute.
08770 number to 08770 number	Off-peak R1.09 per minute FREE

Note: All billing is per-second, lowering the cost of the calls even further.