

BROADBAND ADSL

WHAT IS IT?

From R89 p/m

Broadband ADSL (Asymmetrical Digital Subscriber Line) is technology that uses your existing telephone line to deliver a super fast internet connection. With ADSL you can enjoy high-speed, always-on Internet in your home and/or office, and still make voice calls on the same line!

With ADSL you get:

- Super fast Internet and download speeds.
- Continuous access. ADSL is always on which means no need to dial up every time you want to connect to the Internet.
- Pay a single flat monthly rate for your data and line rental and receive a single monthly bill from MWEB
- Make telephone calls while you surf.

OPTIONS

There are 2 things that you need to think about when choosing your Broadband ADSL package:

1. Data Cap – How far?

This refers to your data cap which is the amount of data you can transfer in a month. We offer a unlimited range of products that start from 1 GB.

2. Line Speed - How fast?

This determines how fast you are able to transfer information (i.e. how fast Web pages load or how fast files are downloaded). You have a range of line speed options from 384 Kbps up to 4 Mbps download.

(Line speeds are not guaranteed and depends on your distance from the telephone exchange.)



You can combine any MWEB Broadband ADSL package with your preferred ADSL connection speed option to get the combination that best suits your needs and your pocket.

WHAT DO I NEED?

- An existing post paid telephone line.
- A Broadband ADSL subscription from MWEB.
- A Broadband ADSL modem or router
- A desktop or laptop PC

Already have an ADSL line?

MWEB offers a service where you are able to move your existing ADSL line to an All Inclusive Package. You can save up to R133 per month when you switch to MWEB.

HOW MUCH DOES IT COST?

MWEB offers you 2 options to choose from, both of which include a free network-locked, Wi-Fi ADSL modem-router. Terms and Conditions apply.

Option 1: MWEB ADSL All Inclusive Bundle

If you do not currently have an ADSL enabled telephone line and want a fast always on connection, this is the best option for you. MWEB ADSL All Inclusive offers you an MWEB data subscription, ADSL line rental, a free router all rolled into one comprehensive package. See the pricing table below:

Special Offer

DSL up to **384kbps** line + **1 Gig ADSL Cap**. Pay only R145 per month for 6 months only, R 199 p/m thereafter. Plus get a FREE WiFi modem.
 T & C's apply.

Month-to-Month

	1 GB	3 GB	5 GB	7.5 GB	10.5 GB	13.5 GB	1 GB Unshaped	4 GB Unshaped
Up to 384 kbps	R145*	R279	R399	R629	R799	R999	R299	R549
Up to 512 kbps	R399	R469	R549	R769	R979	R1179	R459	R679
Up to 4 mbps	R499	R539	R579	R819	R1049	R1249	R539	R749

- * R 145 per month for 6 months only, R 199 p/m thereafter.
- Additional data available from 20c per MB, or purchase a booster from R99 per 1.5 GB
- No Setup or Activation fees
- Includes 10GB of free Local Only Data, thereafter 3c per MB.
- 1GB and 3GB options exclude a standard internet dial-up connection
- Prices quoted include VAT and are subject to change.

Option 2: ADSL data cap (if you already have an existing ADSL line)

If you already have an ADSL line and router and only want data from MWEB this is the best option for you. This includes an MWEB subscription and free router (excludes the 1GB package). Your ADSL line rental is not included in this option.

1 GB	2 GB	3 GB	5 GB	7.5 GB	10.5 GB	13.5 GB	1 GB Unshaped	4 GB Unshaped
R89**	R145	R219	R371	R451	R891	R939	R159	R429

NOTE:

- ** Excludes router, free local only data and Wi-Fi minutes
- Additional data available from 20c per MB, or purchase a booster from R99 per 1.5 GB
- No Setup or Activation fees.
- Includes 10GB of free Local Only Data (Not applicable to the R89 1GB No Frills ADSL Deal), thereafter 3c per MB
- Prices quoted include VAT and are subject to change.

SWITCH TO MWEB ALL-INCLUSIVE AND SAVE

Move your ADSL line to MWEB and see how much you can save with MWEB ADSL All-Inclusive packages. Call 08600 32000 to move to All-Inclusive.

Base Cap	Line Speed	Telkom monthly ADSL rental	MWEB monthly fee	Total cost p/m	All Inclusive Cost p/m	Saving
1 GB	Up to 384kbps	R152	R89	R241	R145**	R96
3 GB	Up to 384kbps	R152	R219	R371	R279	R92
5 GB	Up to 384kbps	R152	R299	R451	R399	R52
7.5 GB	Up to 384kbps	R152	R539	R691	R629	R62
10.5 GB	Up to 384kbps	R152	R739	R891	799	R92
13.5 GB	Up to 384kbps	R152	R939	R1091	R999	R92
1 GB	Up to 512kbps	R326	R89	R415	R399	R16
3 GB	Up to 512kbps	R326	R219	R545	R469	R76

Internet Access Products



<i>Base Cap</i>	<i>Line Speed</i>	<i>Telkom monthly ADSL rental</i>	<i>MWEB monthly fee</i>	<i>Total cost p/m</i>	<i>All Inclusive Cost p/m</i>	<i>Saving</i>
5 GB	Up to 512kbps	R326	R299	R625	R549	R76
7.5 GB	Up to 512kbps	R326	R539	R865	R769	R96
10.5 GB	Up to 512kbps	R326	R739	R1065	R979	R86
13.5 GB	Up to 512kbps	R326	R939	R1265	R1179	R86
1 GB	Up to 4MBs	R413	R145	R558	R499	R59
3 GB	Up to 4MBs	R413	R219	R632	R539	R93
5 GB	Up to 4MBs	R413	R299	R712	R579	R133
7.5 GB	Up to 4MBs	R413	R539	R952	R819	R133
10.5 GB	Up to 4MBs	R413	R739	R1152	R1049	R103
13.5 GB	Up to 4MBs	R413	R939	R1352	R1249	R103

SWITCH & SAVE

How do I take advantage of the savings when I switch to MWEB ADSL All Inclusive?

SAVE up to R133 per month on your ADSL bill!

Switching offers the following benefits:

- **Conveniently pay one monthly fee** for your ADSL line rental and Internet subscription.
- **Save up to R133 per month** in the process.
- **Keep your current telephone number** and **MWEB e-mail address**.
- **No setup fee**.

See how much this customer saved with MWEB ADSL All Inclusive:

Bob spent R545 every month on his internet connection. For 3GB data on a 512kbps line; he paid R326 for the line ADSL rental and R219 for the data. By moving to MWEB ADSL All Inclusive he now pays one monthly bill of R469 for his data and his ADSL line rental and saves R76 every month.

To switch over to ADSL All Inclusive download and fill in one of the forms below and send it to us along with a copy of your ID and proof of address (e.g. an electricity or phone bill on which your address appears). We will contact you to confirm whether all the required documentation has been received.

This process usually takes **10 working days** but due to increased volumes, the process may take longer.

Important:

- If you are currently on a Telkom Closer 4 or 5 plan, you will need to downgrade your package to the Telkom Closer 3 package to enjoy the benefits of MWEB ADSL All Inclusive.
- If your ID still shows your maiden name, please also send us a copy of your marriage certificate.
- Telkom will still charge you for your voice-line rental and voice calls, as well as any additional services, e.g. Closer Plan, Call Answer, etc.
- To move your line, please complete and fax or e-mail application forms along with a copy of your ID and Proof of Address, to:

VALUE ADDED SERVICES

MTALK WEBCALL – Make Cheaper calls

Use your computer's Broadband Internet connection to make and take phone calls. MTALK Webcall is just like using a normal telephone but it costs a whole lot less. You can also call other MTALK Webcall users for FREE.

AVG ANTI-VIRUS - Keep yourself and your computer safe

AVG software is designed to protect your computer against malicious software and will give you peace of mind as you surf the Internet. MWEB recommends that all customers use one of two available AVG Anti-Virus products.

Wi-Fi – Surf on the move at Hotspots

You can also use Wi-Fi to connect to the Internet without the hassle of wires and cables. Wi-Fi is a local wireless network connection that makes use of high-frequency radio waves. This means that when you are in range of a Wi-Fi "hotspot" you can access this network (using your Wi-Fi-enabled laptop or at home with a Wi-Fi adapter connected to your desktop PC) and in turn access the Internet. You can set up your own Wi-Fi network in your own home or business or you can use it in any of the MWEB hotspots located in many restaurants, airport and coffee shops throughout South Africa.

GLOSSARY

Broadband: High-speed transmission of data, voice or video. The term commonly refers to communications lines or services at T1 rates (1.544 Mbps) or better, although in South Africa it is used for anything from 384 Kbps or better. In every case, however, "broadband" implies **sending and receiving at higher speeds than what was common before.**

Typical broadband technologies in SA include:

- ADSL (fixed line / 384 Kbps - 4 Mbps)
- HSDPA (wireless / up to 1,8 Mbps)
- iBurst (wireless / up to 1 Mbps)
- 3G (wireless / up to 384 Kbps)

Hotspot: A Hotspot is a place where users with portable computers equipped with Wi-Fi access can connect to the Internet without needing any cables. In South Africa, public Wi-Fi Hotspots are located at all international airports, Mugg & Bean coffee shops, News Cafes and City Lodge hotels. The broadcast range of a Hotspot can vary from 20 to 60 metres.

Gig: Gig or GB stands for "Gigabyte". To give you a rough idea, 3 Gig is equal to about 600 MP3 files.

Cap: Limit on amount of data that can be transferred within the space of one month – usually applies to ADSL, but also to 3G/HSDPA and iBurst wireless access technologies.

Modem: A device for connecting to an Internet Service Provider using a telephone line.