

MTALK Webcall

What is it?

Cut the cost of your phone bill without cutting down on your calling. MTALK Webcall is a phone service, which can be used as an alternative to your standard landline phone for most calls. It's just like using a normal phone except MTALK Webcall uses your Internet connection to make and receive calls. Get saving now!

With MTALK Webcall you get:

- *Unlimited FREE CALLS to other Webcall phone numbers*
Now talk really is cheap, in fact it's FREE, the more friends you have on MTALK Webcall the more you save
- *Pay for your calls on your normal MWEB bill*
All Webcall charges will appear on your monthly MWEB invoice, which you can view at any time online.
- *No need to buy credit, just call*
Post-paid billing with Webcall Easy sets MTALK Webcall apart from other Internet phone services. There is no need to buy credit before you can call. Just call and the charges will appear on your monthly MWEB invoice.
- *Pick where you want to call and save*
Inclusive destinations let you choose what calls you want to save on. Webcall SA, Global and Total allow you to save on National landlines, international landlines and national cell numbers.
- *Choose how much you want to save*
Inclusive minutes let you choose between 100, 200, 500 or 1000 minutes to use with any of the tariff packages and save even more.
- *Call from anywhere*
Using the Webcall "softphone" on your laptop you can call from anywhere with a fast Internet connection.

What do I need?

To use MTALK Webcall you'll need a fast, fixed-line Internet connection such as ADSL. You can then use MTALK Webcall with a normal telephone or you can make calls via your computer:

To make call with a normal telephone you will need:

- An ADSL router that is able to make VoIP (Voice over IP) calls
- A normal telephone

To make calls via your computer you will need:

- The MTALK Webcall softphone - an application that resembles and behaves like a phone on your computer
- Speakers and a microphone, or a headset
- Optional: A webcam - the MTALK Webcall softphone is enabled with video functionality

If you don't have an ADSL Internet connection

Visit <http://www.mweb.co.za/adsl> for more ADSL information and to sign up.

If you already have ADSL

You first need to check whether your ADSL router is 'VoIP enabled'. If not, then you'll need to buy one that is (such as the Billion 7401. This 'router' lets you plug a normal telephone into it to use the MTALK Webcall service. No computer, just a phone service that's easy to use.

If you are not an MWEB Customer

MTALK Webcall is available to non MWEB members as well. Visit the VoIP area on www.mweb.co.za/productsservices to sign up.

Getting Started

To get talking is really easy. Below is a step-by-step guide on how to activate your MTALK Webcall account.

If you are an existing MWEB customer:

1. Visit your MWEB My Account Page by clicking on the My Account link on www.mweb.co.za.
2. Sign In with your primary e-mail address and password.
3. Click on the MTALK Webcall link in the left hand menu.
4. Read the Terms and Conditions and, if you agree to them, click Accept.
5. You will receive a registration e-mail containing your MTALK Webcall telephone number, your PIN, and a link to online help. You'll need these details to configure your router.

If you are not an MWEB customer:

1. MWEB Webcall is available to non MWEB customers as well
2. Visit the MTALK Webcall sign up page on www.mweb.co.za/productsservices
3. Complete the form
4. Print it out, sign the form and fax it through to us.
5. When your application is processed you will receive a registration e-mail containing your MTALK Webcall telephone number, your PIN, and a link to online help. You'll need these details to configure your router.

Visit the MWEB Help Centre at www.mweb.co.za/helpcentre for more information on how to get set up, and make calls using MTALK Webcall.

Tariffs

Webcall offers a range of tariffs that let you choose the one that's right for you:

Webcall Easy
 No contract & no subscription
 Just cheap calls.....wherever you call!

Webcall SA
 Extra savings on South African calls
 Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Global
 Extra savings on South African & international calls
 Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Total
 Extra savings on South African, international calls & mobile calls
 Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Easy	
Price	FREE
Inclusive Minutes	-
Webcall numbers	FREE
International Landlines	From 35c p/min
Vodacom Numbers	R1.09 p/min
Cell C Numbers	R1.09 p/min
MTN Numbers (peak)	R1.09 p/min
MTN Numbers (off- peak)	R1.09 p/min
Telkom Metro (011,012,021,031,051) (peak)	39c p/min
Telkom Metro (011,012,021,031,051) (off peak)	18c p/min
Telkom National (peak)	45c p/min
Telkom National (off peak)	25c p/min
Neotel	45c p/min
iBurst (peak)	35c p/min
iBurst (off peak)	25c p/min

Note: All rates quoted are per minute, but billed per second from the first second
 All rates are quoted in South African Rand's and are subject to change
 * 07h00 - 20h00 weekdays
 **07h00 - 19h00 weekdays

MTALK Voice Services



Webcall SA				
Price	R55	R70	R125	R190
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
International Landlines	From 35c p/min			
Vodacom Numbers	R1.09 p/min			
Cell C Numbers	R1.09 p/min			
MTN Numbers (peak)	R1.09 p/min			
MTN Numbers (off- peak)	R1.09 p/min			
Telkom Metro (011,012,021,031,051) (peak)	39c p/min			
Telkom Metro (011,012,021,031,051) (off peak)	18c p/min			
Telkom National (peak)	45c p/min			
Telkom National (off peak)	25c p/min			
Neotel	45c p/min			
iBurst (peak)	35c p/min			
iBurst (off peak)	25c p/min			

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MTALK Voice Services



Webcall Global				
Price	R65	R90	R155	R210
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
International Landlines	From 35c p/min			
Vodacom Numbers	R1.09 p/min			
Cell C Numbers	R1.09 p/min			
MTN Numbers (peak)	R1.09 p/min			
MTN Numbers (off- peak)	R1.09 p/min			
Telkom Metro (011,012,021,031,051) (peak)	39c p/min			
Telkom Metro (011,012,021,031,051) (off peak)	18c p/min			
Telkom National (peak)	45c p/min			
Telkom National (off peak)	25c p/min			
Neotel	45c p/min			
iBurst (peak)	35c p/min			
iBurst (off peak)	25c p/min			

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 * 07h00 - 20h00 weekdays
 **07h00 - 19h00 weekdays

MTALK Voice Services



Webcall Total				
Price	R125	R210	R375	R660
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
International Landlines	From 35c p/min			
Vodacom Numbers	R1.09 p/min			
Cell C Numbers	R1.09 p/min			
MTN Numbers (peak)	R1.09 p/min			
MTN Numbers (off- peak)	R1.09 p/min			
Telkom Metro (011,012,021,031,051) (peak)	39c p/min			
Telkom Metro (011,012,021,031,051) (off peak)	18c p/min			
Telkom National (peak)	45c p/min			
Telkom National (off peak)	25c p/min			
Neotel	45c p/min			
iBurst (peak)	35c p/min			
iBurst (off peak)	25c p/min			

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How much does it cost?

Visit the Products and Services area on the MWEB homepage at www.mweb.co.za/productsservices for more information on call rates.