

MTALK Webcall

What is it?

Cut the cost of your phone bill without cutting down on your calling. MTALK Webcall is a phone service, which can be used as an alternative to your standard landline phone for most calls. It's just like using a normal phone except MTALK Webcall uses your Internet connection to make and receive calls. Get saving now!

With MTALK Webcall you get:

- *Unlimited FREE CALLS to other Webcall phone numbers*
Now talk really is cheap, in fact it's FREE, the more friends you have on MTALK Webcall the more you save
- *FREE Wi-Fi router and cordless phone or webcam and headset*
Webcall subscription packages include all the hardware you need. In fact you can choose which hardware you want depending on how you want to make calls – using a normal phone or via your computer with a headset.
- *Pay for your calls on your normal MWEB bill*
All Webcall charges will appear on your monthly MWEB invoice, which you can view at any time online.
- *No need to buy credit, just call*
Post-paid billing with Webcall Easy sets MTALK Webcall apart from other Internet phone services. There is no need to buy credit before you can call. Just call and the charges will appear on your monthly MWEB invoice.
- *Pick where you want to call and save*
Inclusive destinations let you choose what calls you want to save on. Webcall SA, Global and Total allow you to save on National landlines, international landlines and national cell numbers.
- *Choose how much you want to save*
Inclusive minutes let you choose between 100, 200, 500 or 1000 minutes to use with any of the tariff packages and save even more.
- *Call from anywhere*
Using the Webcall "softphone" on your laptop you can call from anywhere with a fast Internet connection.

What do I need?

To use MTALK Webcall you'll need a fast, fixed-line Internet connection such as ADSL. You can then use MTALK Webcall with a normal telephone or you can make calls via your computer:

To make call with a normal telephone you will need:

- An ADSL router that is able to make VoIP (Voice over IP) calls
- A normal telephone

To make calls via your computer you will need:

- The MTALK Webcall softphone - an application that resembles and behaves like a phone on your computer
- Speakers and a microphone, or a headset
- Optional: A webcam - the MTALK Webcall softphone is enabled with video functionality

When you sign up for any of the MTALK Webcall packages we'll send you all the hardware you need at no extra cost.

If you don't have an ADSL Internet connection

If you sign up to MWEB ADSL we'll give you a special kind of modem (called a router) absolutely free. This 'router' allows you to plug a normal telephone into it in order to use the MTALK Webcall service. No computer, just a really affordable phone service that's easy to use. Click here for more ADSL information and to sign up.

If you already have ADSL

You first need to check whether your ADSL router is 'VoIP enabled'. If not, then you'll need to buy one that is (such as the Billion 7401. This 'router' lets you plug a normal telephone into it to use the MTALK Webcall service. No computer, just a phone service that's easy to use.

If you are not an MWEB Customer

MTALK Webcall is available to non MWEB members as well. Visit the MTALK area on www.mweb.co.za/productsservices to sign up.

Getting Started

To get talking is really easy. Below is a step-by-step guide on how to activate your MTALK Webcall account.

If you are an existing MWEB customer:

1. Visit your MWEB My Account Page by clicking on the My Account link on www.mweb.co.za.
2. Sign In with your primary e-mail address and password.
3. Click on the MTALK Webcall link in the left hand menu.
4. Read the Terms and Conditions and, if you agree to them, click Accept.
5. You will receive a registration e-mail containing your MTALK Webcall telephone number, your PIN, and a link to online help. You'll need these details to configure your router.

If you are not an MWEB customer:

1. MWEB Webcall is available to non MWEB customers as well
2. Visit the MTALK Webcall sign up page on www.mweb.co.za/productsservices
3. Complete the form
4. Print it out, sign the form and fax it through to us.
5. When your application is processed you will receive a registration e-mail containing your MTALK Webcall telephone number, your PIN, and a link to online help. You'll need these details to configure your router.

Visit the MWEB Help Centre at www.mweb.co.za/helpcentre for more information on how to get set up, and make calls using MTALK Webcall.

Tariffs

Webcall offers a range of tariffs that let you choose the one that's right for you:

Webcall Easy

No contract & no subscription
Just cheap calls.....wherever you call!

Webcall SA

Extra savings on South African calls
Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Global

Extra savings on South African & international calls
Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Total

Extra savings on South African, international calls & mobile calls
Choose 100, 200, 500 or 1000 inclusive minutes

Webcall Easy

Price	FREE
Inclusive Minutes	-
Webcall numbers	FREE
SA landlines (off-peak)	25c p/min
SA landlines (peak)	45c p/min
International landlines	From 35c p/min
SA cell numbers (off- peak)	R1.09 p/min
SA cell numbers (peak)	R1.09 p/min

Webcall SA

Price	R55	R70	R125	R190
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
SA landlines (off-peak)	Inclusive minutes free, then 25c p/min			
SA landlines (peak)	Inclusive minutes free, then 45c p/min			
International landlines	From 35c p/min			
SA cell numbers (off- peak)	R1.09 p/min			
SA cell numbers (peak)	R1.09 p/min			

Webcall Global				
Price	R65	R90	R155	R210
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
SA landlines (off-peak)	Inclusive minutes free, then 25c p/min			
SA landlines (peak)	Inclusive minutes free, then 45c p/min			
International landlines	Inclusive minutes free, then from 35c p/min			
SA cell numbers (off- peak)	R1.09 p/min			
SA cell numbers (peak)	R1.09 p/min			

Webcall Total				
Price	R125	R210	R375	R660
Inclusive Minutes	100	200	500	1000
Webcall numbers	FREE			
SA landlines (off-peak)	Inclusive minutes free, then 25c p/min			
SA landlines (peak)	Inclusive minutes free, then 45c p/min			
International landlines	Inclusive minutes free, then from 35c p/min			
SA cell numbers (off- peak)	Inclusive minutes free, then R1.09 p/min			
SA cell numbers (peak)	Inclusive minutes free, then R1.09 p/min			

How much does it cost?

Visit the Products and Services area on the MWEB homepage at www.mweb.co.za/productsservices for more information on call rates.