



MWEB Business Contact Information

Contact Information

In compliance with section 43 of the Electronic Communications and Transactions Act, 2002, the following information is made available by MWEB:

1. Full name and legal status:

MWEB Connect (Pty) Limited ("MWEB"), a private company incorporated in accordance with the companies laws of the Republic of South Africa.

2. Physical addresses, telephone numbers, web site addresses, and email addresses:

2.1 MWEB CONNECT
MWEB Building
100 Fairway Close
Parow
7500

Telephone number: 021 596 8300
Website address: www.mweb.co.za
Email address: info@mweb.com

Sales
08600 32000
sales@mweb.com

Technical Support
0860 11 22 52 or 082 16100
technic@mweb.com

Billing
021 596 8480
billing@mweb.com

2.2 **Polka**
MWEB Building
100 Fairway Close
Parow
7500

Telephone number: 021 596 8300
Website address: www.polka.co.za
Email address: info@polka.com

Sales
0860 00 44 55

Technical Support
All areas : **082 283 2040**
technic@polka.co.za

Billing
All areas : **082 283 2040**
billing@polka.co.za



MWEB Business Contact Information

2.3 MWEB BUSINESS

MWEB House
Greenacres Office Park
cnr Victory and Barry Hertzog Rd's
Victory Park
Johannesburg

Telephone number: 011-340 7200
Website address: www.mwebbusiness.co.za

Sales
0860032000
business@mweb.com

Technical Support
0860100154
sos@mweb.com

Accounts
0860100152
accounts@mweb.com

3. MWEB is a member of the Internet Service Providers' Association of South Africa ("ISPA"). ISPA's details follow below:

Tel: 011 314 7751
Fax: 086 606 4066
Website address: www.ispa.org.za
Email address: queries@ispa.org.za

4. MWEB subscribes to the Code of Conduct for Electronic Communications and Electronic Communications Network Services Licensees as prescribed by ICASA in Notice 1740 of 2007 in Government Gazette No 30553 dated 7 December 2007.

MWEB's Code of Conduct and Service Charter is available under "General" on our Legal Notices Webpage at <http://www.mweb.co.za/legalnotices>. MWEB's Code of Conduct and Service Charter will prevail and take precedence in any instance where the Code of Conduct of any other self-regulatory or accreditation body to which MWEB belongs, contradicts MWEB's own Code of Conduct and Service Charter.



MWEB Business Contact Information

5. MWEB's Registration details:

Registration Number: 1996/015134/07

Place of registration: Registered in accordance with the company laws of the Republic of South Africa

Registered address: 251 Oak Avenue, Randburg, 2194

Name of office bearers:

J.J. Volkwyn

F.L.N Letele

K.J. Reid

J.N.P.Meyer

E.Greyling

R.M.Jansen

6. The physical address where MWEB will receive legal service of documents/ *domicilium citandi et executandi*

MWEB Building
100 Fairway Close
Parow
7500