



## Online Business Tools

### Managed Internet Gateway

In an ever changing business landscape, it becomes increasingly important to have access to both the Internet and email communications. Many business owners will advise that browsing the Internet or communicating with electronic mail is simply not enough these days. When businesses implement new business policies or systems, measurement tools also need to be implemented in order to manage these accordingly.

The same should apply to your business's Internet and email systems. Without having the necessary system in place to manage and control your employees Internet browsing and email sending, company capital could be wasted on unnecessary usage. As you might imagine – setting up infrastructure to allow for such a system can potentially become an expensive exercise.

MWEB Business understands these needs and therefore offers Managed Internet Gateway. This product is low maintenance, easy to manage and cost effective. Managed Internet Gateway is an all in one Internet server which is located on your premises. The server includes email, Internet browsing and the capability to give you the freedom to manage all of these services!

All the features on the server can be accessed by company employees (as per your discretion) using an extremely user friendly web interface from anywhere in the world, making it a flexible roaming solution!

#### **Some of the main features of Managed Internet Gateway include the following:**

##### **Access to the Internet:**

A main feature of this product is that it offers different means of connecting to the internet. The access options range from basic Internet connections up to advanced leased line connectivity and includes amongst others the following:

- ADSL (3GB, 6GB, 9GB or 12GB)
- Uncapped ADSL
- VPN ADSL
- VPN MPLS
- Leased Lines

For redundancy purposes, MWEB Business is able to offer a secondary broadband solution in the event that downtime occurs. This means you are able to switch from one access solution to another during this downtime.

##### **Firewall protection:**

The provision of a firewall prevents and minimises the chance of your server's security being compromised by viruses or spam for example.

##### **Email**

##### **Services:**

This feature allows you to create and manage your own email mailboxes. The product supports UUCP/POP3 Spooling (protocols of mail) on receiving mail from MWEB Business, and allows for SMTP on sending email. Included in this service is a mail spooling service that makes sure that email will not be lost in the event of the Managed Internet Gateway being offline.



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#### Reporting and Graphs:

Detailed reports regarding Internet and email usage are provided for effective Internet and email management in this regard. You will have an overview of browsing and general bandwidth consumption in and out of your business.

#### Proxy Services:

**Restrictive browsing:** A proxy service is provided in conjunction with the firewall. The proxy service allows you to set different levels of web browsing capability for different users within your business. As with the firewall feature, it will also assist in providing information needed for accurate usage reporting.

**Website Caching:** This feature allows for the preloading and temporary storage of web pages on the Managed Internet Gateway – therefore browsing is quicker. As a result, this will bring down unnecessary bandwidth usage as well as minimise time spent on the Internet while on a dialup connection.

#### Monitoring:

In order for MWEB Business or you to detect abnormalities in the system, a monitoring service is built into the system to report on hardware utilisation, Internet traffic and browsing and email usage on a daily basis.

#### Remote administration:

To assist you in managing your product, we have a remote administration feature. This simply means that an MWEB Business support agent can securely connect directly into your server and resolve any problems without physically going out to your premises to do so. Updating of the different software components running on this server would also be done via this feature.

#### Web Interface:

All available features and settings on the Managed Internet Gateway are accessed via the Managed Internet Gateway web interface. Different access levels can be created on this server to only allow a manager the ability to create users and modify user settings, by denying general user's access to the server and making any changes themselves.

#### Unlimited Users:

The ability to add an unlimited number of users to the server provides you with the knowledge that you do not pay for any additional staff. This allows you to budget a fixed amount every month for your Internet connectivity requirements, irrespective of the number of staff that you employ.

#### Hardware Rental Options:

Managed Internet Gateway allows for hardware rental options which include; renting hardware or purchasing it from MWEB Business.

#### Multiple Domains:

If your business has more than one or two domain names, Managed Internet Gateway meets those needs as it has the ability to collect email from up to 10 different domain names.



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#### BENEFITS OF MAKING USE OF MANAGED INTERNET GATEWAY:

- No initial capital layout cost (If hardware is rented from MWEB Business)
- Easy to set up and use
- Allows for shared Internet connectivity usage
- Secure browsing and Internet usage
- Allows customer the ability for own mailbox management
- Gives MWEB Business the ability to support you through quick and easy remote administration
- Detailed reporting to allow for effective Internet usage management
- Outsourced management of product
- Automatic software upgrades

Service	Pricing Type	Price Incl VAT
Installation Fee (0 to 50km)*	Once Off	R 999
Regional Installation Fee (51 - 100 Km)*	Once Off	R 1200
Regional Installation Fee (101 - 150km)*	Once off	R 1400
Regional Installation Fee (151 - 200km)*	Once off	R 1600
Managed Internet Gateway Service – Unlimited Users	Monthly	R 864
Once Off Hardware Purchase Costs (Optional) – 100 users	Once Off	R 7010
Hardware Rental From MWEB Business (12 Month Contract) – 100 users	Monthly	R 180

\* Refers to the distance from MWEB Business JHB, DBN, CPT Price excludes connectivity and Telco costs.

#### FAQ

**Q: Is there any limit to the amount of mailboxes I can create on the machine?**

A: You are only limited with the space available on the hard drive

**Q: Can I use an Analogue Dialup or ISDN connection instead of ADSL?**

A: No, the Analogue and ISDN connection is too slow to use a product like this