



## Online Communication

### Domain e-Mail Address

For companies requiring multiple mailboxes branded with their company name, MWEB offers Domain e-Mail Addresses. This mailbox is like any other mailbox except that it carries the name of your business, i.e. [john@your-company.co.za](mailto:john@your-company.co.za) instead of your ISP's e.g. [john@mweb.co.za](mailto:john@mweb.co.za) .

Your e-mail will be sorted into mailboxes on the MWEB server and be made available for collection when you dial into our mail server. You can get an unlimited number of branded mailboxes with a separate login and password for each one.

To ensure that your e-mail is free from viruses, we protect your mailbox with world-class anti-virus software. You can therefore receive e-mails without having to worry about downloading a computer virus onto your system(s). Your domain e-mail address helps you brand your company as a professional business with every e-mail.

#### PRICING (VAT inclusive)

Service	Once-Off Price	Monthly Price
Domain e-mail address mailbox – 100 MB		R 20.00
Domain e-mail address mailbox – 200 MB		R 35.00
Domain e-mail address mailbox – 500 MB		R 55.00
Domain e-mail address mailbox – 1 GB		R 95.00
Domain e-mail address mailbox – 2 GB		R 150.00

#### FAQ's

**Q:** How long does it take to set up a domain e-mail address?

**A:** 24 hours as long as we are running your domain name. If we need to register or transfer your domain name on your behalf, the process takes a few days longer.

**Q:** Can I forward my e-mail from MWEB to another address?

**A:** Yes, you can forward your mail to any address in the world.

**Q:** Can I use one Internet dialup account for multiple domain e-mail mailboxes?

**A:** Yes, however MWEB requires that multiple users never be logged in at the same time. Only one user can be logged in at any one time to retrieve their mail.

**Q:** What do I need for a domain e-mail address?

**A:** All you need is a domain name, which we can register for you if you don't have one already. No mail server is required.